655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10827-W 10738-W

Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 1

APPLICABILITY

Applicable to individually metered and flat rate residential customers, qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers where the customer meets all the special conditions of this schedule. **TERRITORY**

All territories served by California American Water Company

RATES:

Northern Division:

Sacramento Service Area

Quantity Rates:

	Base Rate	
	Per 100 gal (CGL)	
For the first 74.8 CGL	\$0.3964	(R)
For next 74.8 CGL	\$0.5314	
For all water delivered over 149.6 CGL	\$0.8416	(R)

Service Charge: General Metered

	Per Meter Per Month	
For 5/8 x 3/4-inch meter	\$15.97	(R)
For 3/4-inch meter	\$23.96	
For 1-inch meter	\$39.93	
For 1-1/2-inch meter	\$79.86	
For 2-inch meter	\$127.78	
For 3-inch meter	\$239.58	
For 4-inch meter	\$399.31	
For 6-inch meter	\$798.61	
For 8-inch meter	\$1,277.78	
For 10-inch meter	\$1,836.81	(R)

Larkfield Service Area

Quantity Rates:

	Base Rate	(R)
	Per 100 gal (CGL)	
For the first 37.4 CGL	\$0.7583	
For the next 97.5 CGL	\$0.7899	
For the next 55.5 CGL	\$1.1355	
For all water delivered over 190.4 CGL	\$1.2885	(R)

(Continued)

(TO BE IN	ISERTED BY UTILITY)	ISSUED BY	(TO BE IN	SERTED BY C.P.U.C.)
Advice	1420	S. W. OWENS	Date Filed	07/31/2023
Decision		SR. DIRECTOR - Rates & Regulatory	Effective	07/31/2023
			Resolution	

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Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10828-W 10739-W

Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 2

RATES (Continued):

Northern Division (Continued):

Larkfield District (Continued)

Service Charge: General Metered

	Per Meter	
	Per Month	
For 5/8 x 3/4-inch meter	\$14.28	(R)
For 3/4-inch meter	\$21.42	
For 1-inch meter	\$35.71	
For 1-1/2-inch meter	\$71.42	
For 2-inch meter	\$114.27	
For 3-inch meter	\$214.25	
For 4-inch meter	\$357.08	
For 6-inch meter	\$714.16	
For 8-inch meter	\$1,142.66	 (R)

Fruitridge Vista Service Area

Quantity Rates:

	Base Rate	
	Per 100 gal (CGL)	
For all water used	\$0.2091	
	•	(R)

Service Charge: General Metered

	<u>Per Meter</u>	
	Per Month (1)	D١
For 5/8 x 3/4-inch meter	\$13.54 (¹	T)
For 3/4-inch meter	\$20.34	
For 1-inch meter	\$33.88	
For 1-1/2-inch meter	\$67.73	
For 2-inch meter	\$108.38	
For 3-inch meter	\$203.20	
For 4-inch meter	\$338.71	
For 6-inch meter	\$677.43	D١
	(1	(N

Flat Rate:

Base Rate	
Per 100 gal (CGL)	

(R)

For a single residential unit, including premises not exceeding	
10,000 sq. ft in area	\$48.07

(Continued)

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Advice	1420	S. W. OWENS	Date Filed	07/31/2023
Decision		SR. DIRECTOR - Rates & Regulatory	Effective	07/31/2023
			Resolution	

655 W. Broadway, Suite 1410 San Diego, CA 92101 Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

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Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 3

RATES (Continued):

Meadowbrook Service Area

Quantity Rates:

For the first 34 CGLFor the first 24 CGLFor all water delivered over 58 CGL	Base Rate Per 100 gal (CGL) \$0.2080 \$0.2189 \$0.3050	(R) (R) (R)
Service Charge: General Metered		
For 5/8 to 3/4-inch meter. For 3/4-inch meter. For 1-inch meter. For 1-1/2-inch meter. For 2-inch meter. For 3-inch meter. For 4-inch meter. For 6-inch meter.	Per Meter Per Month \$16.64 \$24.96 \$41.60 \$83.20 \$133.12 \$249.61 \$416.01 \$832.03	(R)

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(TO BE INSERTED BY UTILITY)

Advice 1420

S. W. OWENS

Date Filed 07/31/2023

Decision

SR. DIRECTOR - Rates & Regulatory

Resolution

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10830-W 10814-W

Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 4

RATES:

Central Division:

Monterey Service Area

Quantity Rates:

	<u>Base Rate</u>	
	Per 100 gal (CGL)	
For the first 29.9 CGL	\$0.7976	(R)
For the next 29.9 CGL	\$1.1963	Ì
For the next 54.5 CGL	\$3.1903	
For all water delivered over 114.3 CGL	\$6.8363	(R)

Service Charge: General Metered

	Per Meter	
	Per Month	
For 5/8 x 3/4-inch meter	\$21.27	(R)
For 3/4-inch meter	\$34.67	
For 1-inch meter	\$63.80	
For 1-1/2-inch meter	\$169.92	
For 2-inch meter	\$284.13	
For 3-inch meter	\$532.74	
For 4-inch meter	\$919.15	
For 6-inch meter	\$1,931.46	
For 8-inch meter	\$3,090.29	(R)

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas **Quantity Rates:**

	Base Rate	
	Per 100 gal (CGL)	
For the first 59.8 CGL	\$0.6370	(R)
For the next 74.8 CGL	\$1.0615	Ì
For the next 650.8 CGL	\$1.2738	
For all water delivered over 785.4 CGL	\$2.3221	(R)

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(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) 1420 S. W. OWENS 07/31/2023 Advice Date Filed Decision SR. DIRECTOR - Rates & Regulatory Effective 07/31/2023 Resolution

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Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10831-W 10742-W

Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM

Sheet 5

RATES (Continued):

Central Division (Continued):

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas (Continued) Service Charge: General Metered

	Per Meter	
	Per Month	
For 5/8 x 3/4-inch meter	\$12.52	(R)
For 3/4-inch meter	\$18.78	
For 1-inch meter	\$31.30	
For 1-1/2-inch meter	\$62.59	
For 2-inch meter	\$100.14	
For 3-inch meter	\$187.76	
For 4-inch meter	\$312.94	
For 6-inch meter	\$625.88	
For 8-inch meter	\$1,001.42	(R)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1420

S. W. OWENS

Date Filed 07/31/2023

Decision

SR. DIRECTOR - Rates & Regulatory

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San Diego, CA 92101

655 W. Broadway, Suite 1410

Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10832-W 10743-W

Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 6

RATES:

Southern Division

Los Angeles Service Areas - Duarte, San Marino, Rio P	laza
Quantity Rates:	

	Base Rate	
	Per 100 gal (CGL)	(5)
For the first 85 CGL	\$0.4323	(R)
For the next 50 CGL	\$0.6215	
For the next 163 CGL	\$0.8917	
For all water delivered over 298 CGL	\$1.0018	(R)

Los Angeles Service Areas - Baldwin Hills

Quantity Rates:

	Per 100 gal (CGL)	
For the first 85 CGL	\$0.4820	(Ŗ)
For the next 50 CGL	\$0.6929	
For the next 163 CGL	\$0.9942	
For all water delivered over 298 CGL	\$1.1170	(Ŕ)

Base Rate

Ventura Service Area

Quantity Rates:

·	Base Rate	
	Per 100 gal (CGL)	(D)
For the first 85 CGL	\$0.5551 \$0.7980	(K)
For the next 163 CGLFor all water delivered over 298 CGL	\$1.1449 \$1.2863	(R)

San Diego Service Area

Quantity Rates:

•	Base Rate	
	Per 100 gal (CGL)	
For the first 85 CGL	\$0.7110	(R)
For the next 50 CGL	\$1.0221	
For the next 163 CGL	\$1.4665	
For all water delivered over 298 CGL	\$1.6476	
Multi-Family Pilot Customers	\$0.8888	(R)

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(TO BE I	NSERTED BY UTILITY)	ISSUED BY	(TO BE IN	SERTED BY C.P.U.C.)
Advice	1420	S. W. OWENS	Date Filed	07/31/2023
Decision		SR. DIRECTOR - Rates & Regulatory	Effective	07/31/2023
			Resolution	

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Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

Per Meter

Per Month

\$23.68

\$39.40

\$68.23

\$142.41

\$231.48

\$439.25

10833-W 10744-W

(R)

(R)

Schedule No. CA-CAP California American Water **CUSTOMER ASSISTANCE PROGRAM**

Sheet 7

RATES (Continued):

Southern Division (Continued):

All Southern Division Tariff Area Except Bellflower

Service Charge: General Metered

For 5/8 x 3/4-inch meter. For 3/4-inch meter. For 1-inch meter. For 1-1/2-inch meter. For 2-inch meter. For 3-inch meter. For 4-inch meter. For 6-inch meter.	Per Meter Per Month \$13.84 \$20.76 \$34.60 \$69.20 \$110.73 \$207.61 \$346.02 \$692.03	(R)
For 8-inch meterFor 10-inch meter	\$1,107.25 \$1,591.68	 (R)
Bellflower Service Area Quantity Rates: For all water used.	Base Rate Per 100 gal (CGL)	(P)
Service Charge: General Metered	\$0.2359	(R)

(Continued)

For 5/8 x 3/4-inch meter.....

For 3/4-inch meter.....

For 1-inch meter.....

For 1-1/2-inch meter....

For 2-inch meter.....

For 3-inch meter.....

(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) S. W. OWENS Advice 1420 Date Filed 07/31/2023 Decision SR. DIRECTOR - Rates & Regulatory Effective 07/31/2023 Resolution

San Diego, CA 92101

Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10778-W 10471-W

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 8

SPECIAL CONDITIONS APPLIACABLE TO CUSTOMER ASSISTANCE PROGRAM General Items

 Customer Assistance Program (CAP): As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. Effective June 1, 2023 to May 31, 2024.

(C)

a. CAP Household: A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household, is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name.

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Household Size	CARE Program Income Guidelines (CAP
	Program)
1-2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280
6	\$80,560
7	\$90,840
8	\$101,120
Each Additional Person	\$10,280

(C)

b. Application and Eligibility Declaration: An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1410

S. W. OWENS

Date Filed 05/19/2023

SR. DIRECTOR - Rates & Regulatory

Resolution

655 W. Broadway, Suite 1410 San Diego, CA 92101

Revised Cancelling Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10247-W 9998-W

Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 9

SPECIAL CONDITIONS APPLIACABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): General Items

(L)

- 1. Customer Assistance Program (CAP) (Continued):
 - c. Commencement of Rate: Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.
 - d. **Verification:** Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provided documentation of eligibility acceptable to the Company, upon the request of the Company, shall result in removal from this rate schedule.
 - e. Notice from Customer: It is the customer's responsibility to notify the Company if there is a change in the customer's eligibility status. Notification should be made within 30 days of the customer's change in eligibility.
- 2. Customer Assistance Program (CAP) for Migrant Farm Worker Housing Centers (MFHC): Consistent with Assembly Bill (AB) 868, signed on September 21, 2004, and with California Public Utilities Commission Decision No. 08-03-022, the Customer Assistance Program discount shall be offered to non-profit farm worker housing centers, including those not managed by the Office of Migrant Services (OMS). Qualifying facilities receive a sur-credit equal to the applicable Customer Assistance Program monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program also knows as the H20 Help the Others Program.
 - a. CAP for MFWHC: An MFWHC applying for acceptance into the program must meet the requirements listed below.
- The facility must provide housing pursuant to section 50710 of the Health and Safety Code or meet the definition in Subdivision (b) of Section 1140.4 of the Labor Code and have an exemption from local property taxes pursuant to Subdivision (g) of Section 214 of the Revenue and Taxation Code.

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4. The facility must provide a copy of current contract with the Office of Migrant Services, or a copy of tax-exempt document.

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(TO BE INSERTED BY UTILITY) ISSUED BY (TO BE INSERTED BY C.P.U.C.) Advice 1353 J. T. LINAM Date Filed 12/23/2021 03/04/2022 Decision **DIRECTOR** - Rates & Regulatory Effective Resolution

San Diego, CA 92101

Cancelling

Revised Original Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

10248-W 9961-W

Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM

Sheet 10

<u>SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):</u> <u>General Items</u>

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- 3. Customer Assistance Program (CAP) for Nonprofit Group Living Facilities: Group living facilities, homeless shelters, hospices and women's shelters may be eligible for the customer assistance discount. Qualifying facilities receive a surcredit equal to the applicable customer assistance monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program.
 - a. **CAP for Nonprofit Group Living Facilities:** A nonprofit group living facility applying for acceptance into the program must meet the following requirements:
 - 1. The organization operating the facility must provide a copy of the 501(c) (3) document certifying tax-exempt status.
 - 2. All California American Water accounts must be in the name of the organization holding the tax-exempt status.
 - 3. All of the residents or clients (including family units) occupying the facility at any given time must individually meet current income eligibility requirements as shown in Section 1 of this tariff schedule.
 - b. Facilities that are not eligible for the program:
 - Nonprofit facilities providing social services only.
 - 2. Group living facilities providing no other service than a place to live.
 - 3. Government owned or operated facilities.
 - 4. Government-subsidized facilities providing lodging only.

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(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1353

J. T. LINAM

Date Filed 12/23/2021

Decision

DIRECTOR - Rates & Regulatory

Resolution

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Cancelling

Revised Revised Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No. 10615-W 10249-W

Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM Sheet 11

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued): General Items

(L)

- 3. Customer Assistance Program (CAP) for Nonprofit Group Living Facilities: (Continued)
 - c. Additional requirements:

Group living facilities must provide special-needs social services such as meals or rehabilitation and may have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility. Group living facilities include transitional housing such as drug rehabilitation centers or halfway houses, short-or long-term - care facilities, group homes for the physically or mentally challenged and other nonprofit group living facilities.

Homeless shelters, hospices and women's shelters must provide lodging as the primary Function, must be open for operation with at least six beds for a minimum of 180 days and/or nights per year and may also have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility.

Separate applications must be filed for each type of facility (a homeless shelter, a women's shelter, a hospice or group living facility), even if they are under one licensed organization.

- 4. Customer Assistance Program (CAP) for Multi-Family Units: Per Ordering Paragraph 5 of D.20-08-047 and Resolution W-5241, California American Water will offer discounts on water usage for low-income multifamily buildings under a pilot program as defined in the Preliminary Statement authorizing such program. The pilot program will consist of two program components:
 - Multi-Family Housing in Disadvantaged Communities: This Program component would be applicable only to master metered buildings in a disadvantaged or severely disadvantaged community ("DAC/SDAC") in the San Diego Service Area.
 - Eligible master metered account holders would receive the Low-Income Ratepayer Assistance Discount in the applicable service area which includes a meter-based discount and a discount on volumetric charges, based on the percentage of eligible residents as compared to the total residents.
 - 2. This program will require building partnerships with local community-based organizations in our San Diego Service Area.

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(Continued) ISSUED BY

Advice 1320-A

J. T. LINAM **DIRECTOR** - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.) Date Filed 09/22/2022

Resolution

Effective 09/22/2022

(TO BE INSERTED BY UTILITY)

Decision

Revised

Cal. P.U.C. Sheet No.

10616-W

655 W. Broadway, Suite 1410 San Diego, CA 92101

Schedule No. CA-CAP California American Water CUSTOMER ASSISTANCE PROGRAM

Sheet 12

<u>SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):</u> General Items (Continued);

(N)

- 4. Customer Assistance Program (CAP) for Multi-Family Units: (Continued)
 - b. Low-Income Joint Water and Energy Install Program: This program component would expand existing water energy retrofit programs that are currently conducted jointly with energy providers to currently un-served multifamily buildings and mobile home parks. The program that currently extends hot and cold-water measures including appliances, fixtures, and weatherization to low-income housing is funded jointly by California American Water and the energy utility.

(N)

Fees and Surcharges

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 Please reference each district's Tariff Schedule 1 for a list of applicable fees and surcharges. Low-Income Ratepayer Assistance Program customers are exempt from the Low-Income Ratepayer Assistance Balancing Account surcharge.

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(TO BE INSERTED BY UTILITY)
Advice 1320-A

Decision

ISSUED BY J. T. LINAM (TO BE INSERTED BY C.P.U.C.)
Date Filed 09/22/2022

Effective Resolution

09/22/2022